

CRISIS PREVENTION INSTITUTE



“How To” Strategies for Intervening with Challenging Individuals

Focus on strategies to use with individuals whose behavior, while not physically aggressive, is very challenging. The program will give you the "how to" strategies for effectively managing these behaviors with confidence.

You'll learn:

- Why people behave the way they do.
- How to respond effectively to individuals who are verbally aggressive.

April 27, 2016

Recertification

2:45 ~ 5:45 p.m.

Braun Academic Center

251 North San Pedro Rd.
San Rafael, CA 94903

**Wear comfortable clothing*

Cost: MCOE employees contact
your Program Manager

Non-MCOE employees: \$50.00



To register: <https://signup.marinschools.org>

For questions, please contact Education Services Department at 415-499-5878.

